



South Sound Alzheimer's Council  
PMB 159  
3430 Pacific Ave SE A6  
Olympia, WA 98501

National Academy of Certified Care Managers  
PO Box 669  
244 Upton Road  
Colchester, CT 06415-0669

Re: Application of Dan Smerken

To whom it may concern,

I am writing on behalf of Dan Smerken who is applying for his Care Management Certification through your organization. I have worked with Dan for approximately 15 years beginning when he was a geriatric case manager for the Senior Information and Assistance program a subsidiary of the Area Agency on Aging in Chehalis Washington. More recently, I have worked with Dan in his full time capacity as a professional geriatric care manager in Olympia Washington since 2003 when he opened his private practice. Over the past 4 years I have participated and observed Dan's work for approximately 70 hours. The participation includes care conferencing, care assessment and care plan development.

In my role as Director of Community Relations for Olympics West Retirement Inn, I have worked many hours with Dan and our nursing staff discussing mutual clients that Dan served in our facility. As a member of the Community Ethics Committee of South Sound I have worked with Dan in performing case reviews and discussion of ethical issues pertinent to individual case as well as the larger community. Finally, Dan was a regular participant at Board meetings of the Senior Action Network of which I am currently Vice President.

I have always been impressed with Dan's competency, his dedication, compassion for his clients and his positive attitude. I worked closely with Dan for 3 years as he managed a client who lived at Olympics West for a family from out of the area. Dan expressed his caring through words but more importantly through his actions. No task was left undone whether the client needed an advocate, new shoes, a medication change or a pep talk. His

client loved him as a son and her family and I both respected his caring and ability plus his willingness to work many hours to add joy and meaning to her life.

I have worked with Dan on community events both through Senior Action Network and the Community Ethics Committee. His wisdom and experience in caring for people add quality to any project of which he is a part. If I ever needed someone to assist with a family member's case management, Dan would clearly be my first choice.

If you have any questions or need more information, please feel free to contact me at Olympics West Retirement Inn at 360-943-9900.

Carol Shawver  
*Carol Shawver*  
Vice President, Senior Action Network  
Treasurer, South Sound Alzheimer's Council

*Carol Shawver*  
Customer Signature

Subscribed and sworn to before me this 24th day of July, 2007.

*Vicky Churchill*  
Notary Public in the State of Washington

